

News Release



Markham Public Libraries

A world of information and inspiration

FOR IMMEDIATE RELEASE

March 23, 2004

Things are changing @ your library™

Join us for goodies on Thursday, March 25 as we celebrate our changes!

No more shushing! The world has changed, and so have libraries. Today's libraries are busy, lively community gathering places, blending traditional collections and programs with new technology and services for Markham customers to enjoy.

Are you finding what you need? To improve customer service, Information staff are leaving their desks and roving the Library, offering proactive, approachable service and helping customers connect with the information they need. We call our roving service staff "Information Navigators"—you'll recognize them by their new ID badges.

Better than Google! Google and other search engines are great for basic information questions, but when Google doesn't give you the hits you're looking for, or when you need overview, perspective and context, the Library is the place to go. We provide free Internet access as well as free access to online databases that are available only through subscription. And we have Information staff trained to guide you through the complex world of information and connect you to reliable, authoritative, and balanced information sources. Not just good information—the **best** information!

Check it out for yourself! Tired of lineups at the checkout desk? Customers at Unionville Library and Milliken Mills Library are enjoying the efficiency, convenience, and privacy of self-serve checkout units. On screen messages guide customers through the process, as they scan barcodes to checkout or renew items on their own.

Markham's newest Library — the Angus Glen Library! These innovations will be showcased at the new Angus Glen Library opening in Fall 2004 in the Angus Glen Community Centre on Major Mackenzie between Warden and Kennedy. The Angus Glen Library will feature increased opportunities for self-service, more computers for public use, more seating, and a wide variety of study spaces, including individual and group study rooms. It has been designed as an inviting, vibrant community-gathering place with fireside reading lounges, a Teen area, and a Children's Information Discovery zone.

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